

# N.A.V.T., Inc.

NORTH AMERICAN VEHICLE TRANSPORT, INC.

3415 Custer Road, Suite 111

Plano, TX 75023

Tel: (972) 943-8474 Toll Free: (866) 389-5551 Fax: (972) 943-8487

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## ~ Shipping Directions~

Our service is "Door to Door" which means we will get as close to the residence as we physically can. However, we must take into consideration the safety of the other vehicles we have loaded, and the safety of our equipment. On average the trucks are 85 feet long, approximately 12 feet tall, and require a wide turning radius. This makes it difficult for the drivers to safely maneuver through most residential areas due to narrow roads, trees, power lines, city ordinances and other factors. **If the driver determines that he can not get to your neighborhood, or that the route he must take to get to your residence could would put his load at risk he will ask you to meet at a convenient location like a shopping center, parking lot, etc... to safely pick up from or deliver to.**

We ask that the shipper properly prepare their vehicle(s) prior to transport. **Please check to verify the vehicle is operable prior to transport, unless otherwise specified during placement of the order. The vehicle should have no more than a ¼ tank of gas, alarm turned off, antennas removed, and any other low hanging spoilers, loose parts or protruding items must be removed/ or properly secured.** If you are not sure about a something please don't hesitate to ask the driver or call our office (866-389-5551).

The vehicle should be rinsed off or relatively clean so that the driver can do a fair and thorough (exterior inspection). Please note that unless you have requested to have your vehicle shipped via enclosed transport your vehicle is subject to outside weather conditions that the driver does not have control of.

There is a pre trip inspection report completed by the driver when the vehicle is picked up. The driver will go over the vehicle and document as thoroughly as possible any **visible** pre-existing scratches, dents, dings, paint chips, etc. It is very important that the shipper or an individual authorized be the shipper present when the inspection is completed when the vehicle is picked up and when the vehicle is delivered. **Please see NAVT, Inc.'s Terms and Conditions and Explanation of Insurance for further information.**

We ask that your vehicle(s) be free of personal belongings. As of 1998 the Department of Transportation ruled that vehicle on auto carriers may not be shipped with personal items within them. The carriers and vehicles on them are subject to inspection while going through weigh stations, and the DOT can order the drivers to empty and leave these items behind. Also, auto carriers are not licensed to carry household goods, as well as the fact that, any personal items left in the vehicle are not covered by the insurance. Personal items left in the vehicle may shift during transport, and as a result become damaged, and or damage the vehicle. The carriers do not inventory any belongings left in the vehicle. North American Vehicle Transport, Inc, the carrier, nor any of our agents shall be held liable for any personal items lost or damaged during the transport.

***“Personal items left in the vehicle are shipped strictly at the owners risk.”***

***Under no circumstances can owner/shipper make a claim without proper documentation of damages on Bill of Lading at time of delivery. Therefore, please take time to go over the vehicle prior to signing off.***

Please note that North American Vehicle Transport, Inc, our agents, and carriers will do everything possible to help insure that your vehicle is transported safely and arrives in the same condition is was originally transported in. However, there is an inherent risk involved when transporting any item, and the above information as well as our Terms and Conditions are in place to help to make you better aware of these risks.

***“Thank you for choosing North American Vehicle Transport, Inc.”***

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SIGNATURE DATE